



**INFRA RESOLUTIONS, INC.**

## True Lifetime Warranty

### The INFRA Advantage:

- INFRA offers a **true lifetime warranty** on all pre-owned OEM-branded equipment, as well as all new INFRA-branded equipment.
- Our lifetime warranty includes **lifetime coverage** for as long as you own the hardware.

More than 1,000 customers worldwide trust INFRA because we rigorously test and inspect every piece of equipment and guarantee all products with a lifetime warranty.

### What is “True” Lifetime Warranty?

INFRA understands that networks are mission critical for any business, and our warranty is designed with uptime in mind.

For as long as you own the equipment, if you experience an equipment failure our technical engineering support teams will either solve your problem over the phone or approve a best-effort advanced replacement unit. We will replace the equipment with the exact model or a model with the same functionality.

No waiting until you return the original unit; no waiting for repair. A replacement can be on-site and installed before the original unit has left your location. You may even opt into our maintenance package with guaranteed NBD, 4HR, of Field Support SLA's.

To learn more about our warranty, email us at [contactsupport@infraresolutions.com](mailto:contactsupport@infraresolutions.com).

Visit us at:

[www.INFRAResolutions.com](http://www.INFRAResolutions.com)

